



INTEGRATED COMPANY POLICY

QUALITY, SAFETY AND ENVIRONMENT

Rev. 18/01/2021

Since 1961, **TECHMO CAR S.P.A.**, which is based in Limena (PD), has been working in the design and construction of machines and systems for the mechanization of production activities in the primary aluminium foundries. The range of products includes, among the most typical products, anode changers, crust breakers, aluminators, conveyors, multifunctional vehicles for foundry furnaces, swarf and pasta loaders, and automatic ladle and spent anode cleaning systems.

TECHMO CAR S.P.A.'s goal is to create a good and sound image in relation to its Customers by creating high quality, reliable products and services in compliance with current regulations, intervening promptly and professionally in all stages of the relationship with the customer, including pre- and after-sales services.

The flexible and adaptable organisational structure, application of modern self-control and prevention concepts and the philosophy of continuous improvement are the cornerstones implemented in order to achieve the pre-set goals. In this regard, management of the business processes and the Integrated Management System is the Customer's guarantee of continuous and documented control of all parameters that influence the quality of the product/service, in order to achieve the Customer's expectations and satisfaction.

The performance of the market that we have been working in for some time has imposed and continues to impose continuous strategic and organisational updates in order to continue to maintain and possibly improve the levels of Customer Satisfaction to which the Company has accustomed its Customers.

This is also why it was deemed appropriate to introduce, implement and maintain the Integrated Company Management System, compliant with standards UNI EN ISO 9001 (Quality), UNI EN ISO 14001 (Environment) and UNI ISO 45001 (Safety).

The Integrated System was designed in the company as a factor of integrating processes, but also and mainly as a factor of growing human and structural resources. Therefore, it must not be seen as a bureaucratic set of rules and obligations.

The company is perfectly aware that a responsible economic strategy, and one addressing the problems deriving from its activities, is important for its success and for the satisfaction of its customers, improving the corporate image and consolidating the market segment. It also acknowledges that continuous improvement of its performance leads to significant sales and financial advantages while simultaneously fulfilling the expectations of improvement regarding the context in which the company operates.

We are thereby committed to pursuing a policy of continuous improvement of business processes, eliminating or minimising, where technically possible and economically viable, any risks arising from our activities.

For Risk Management to be effective, the following **TECHMO CAR** principles will be observed:

- Risk management creates and protect the value: it contributes to achieving goals, respecting the mandatory requirements, product quality, effective project management and efficiency of processes;
- Risk management is an integral part of all processes of the organisation: it forms part of Management's responsibility in terms of strategic design planning and change;
- Risk management is part of the decision-making process: it helps managers make conscious choices, determine the priority scale of actions and evaluate alternative actions;
- Risk management explicitly considers uncertainty, its nature and how it can be tackled;
- A systematic, prompt and structured approach to risk management contributes to efficiency and consistent, comparable and reliable results;
- Risk management takes into account human and cultural factors, identifying the abilities, perceptions and expectations of internal and external people that can facilitate or prevent the achievement of the objectives;
- Risk management is transparent and inclusive: it involves the stakeholders, especially decision-makers, allowing their views to be taken into consideration.



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In this context, the main objectives that Management commits itself to, are:

- Analysing the expressed or implicit requirements of customers and collaborating with them to define the design and executive requirements, maintaining and improving this collaboration over time in order to obtain their full satisfaction;
- Respecting the pre-established quality standards and, at the same time, improving them in accordance with the customer's requirements in terms of cost, reliability and availability;
- Activating a process of continuous improvement of the product/service offered to the customer through a constructive and continuous action of all its collaborators;
- Continuously monitor the market and its changes, and operate by means of an effective profitability and cost control in order to increase the company's profits and market competitiveness;
- Ensure that the products manufactured and the services provided are carried out in compliance with applicable legislation, technical standards and envisaged operating procedures;
- Collaboration with public authorities and local communities in order to prevent any possible environmental accidents and effectively and efficiently manage any possible emergency in order to reduce any related impact;
- Identifying, evaluating and maintaining under constant control all environmental aspects related to the products/services provided, identifying and implementing appropriate protective measures aimed at containing the impacts; implementing any effort in terms of organisation, operation and technological means to prevent environmental accidents;
- Implementing conscious use of the energy resources, with particular reference to environmental protection and energy saving, using the best available techniques at accessible costs (BAT);
- Designing and manufacturing machines with a view in containing environmental impacts throughout the service life of the product (procurement, assembly, use, and end-of-life disposal);
- Identifying, evaluating and maintaining under constant control all occupational health and safety risks that may potentially involve workers and all third parties concerned, identifying and implementing adequate preventive and protective measures to control such risks;
- Managing aspects related to health and safety at work, considering the professional growth of each employer of primary importance;
- Protecting and safeguarding our employees, third parties, customers and the public; rapidly, efficiently and diligently dealing with the emergencies or accidents that may occur;
- Producing a continuous and reasonable improvement in terms of efficiency and safety of the company's processes, infrastructure and equipment;
- Defining the goals and targets related to Quality, Environment and Safety to be integrated with the operating management of workplaces and company development programmes;
- Ensuring that the Integrated Policy set out herein and the relative Integrated Management System are understood, implemented and maintained at all organisation levels and that the system is supported by periodic and systematic training, education, involvement and awareness-raising of all company employees in order to pursue continuous improvement of products/services and mitigation of risks related to work activities;
- Ensuring that this document is available to all parties concerned;
- Implementing and maintaining an effective Quality-Safety-Environment Integrated Management System according to standards UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI ISO 45001:2018.



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These actions, which will provide the reference framework to establish and review specific targets of improvement will be pursued with an entrepreneurial desire implemented by Management by providing the necessary resources in terms of personnel, devices, infrastructures and equipment.

Implementation of the Integrated Policy is the responsibility of Company Management, which is supported by QA/AS.

In this regard, QA/AS is responsible to ensure that the Company Management System is defined, applied and maintained in compliance with the provisions of the reference standards and the contents set out herein.

Management

Limena (PD), 18 January 2021